

THE KAVERY ENGINEERING COLLEGE*(An Autonomous Institution)***UG/PG DEGREE END SEMESTER THEORY EXAMINATIONS, APRIL-MAY 2026*****First Semester******Department of Master of Business Administration*****PMBT2402 – MANAGEMENT CONCEPTS AND ORGANIZATIONAL BEHAVIOR*****Regulations - 2024******Duration: 3 Hrs.******Maximum: 100 Marks******PART – A (ANSWER ALL QUESTIONS) (Marks 10*2=20)***

<i>Q.No</i>	<i>Questions</i>	<i>BTL</i>	<i>CO</i>	<i>Marks</i>
1.	Distinguish between management and administration.	L2	1	2
2.	State the levels of management with brief description.	L1	1	2
3.	Outline the need of MBO.	L2	2	2
4.	Define delegation of authority.	L1	2	2
5.	State the factors that influence perception.	L1	3	2
6.	List any two barriers to effective communication.	L1	3	2
7.	Recall the term group.	L1	4	2
8.	Define Power and Politics.	L1	4	2
9.	Infer creativity in organizational development.	L2	5	2
10.	Mention few cross-cultural issues in organizations.	L2	5	2

PART – B (ANSWER ALL QUESTIONS) (Marks 5*16 = 80)

<i>Q.No</i>	<i>Questions</i>	<i>BLT</i>	<i>CO</i>	<i>Marks</i>
11. a	Relate the various approaches to evolution of management thought.	L1	1	16
	Or			
b	Recall on Henry Fayol's contributions to management.	L1	1	16
12. a	Explain the Nature, purpose and steps in planning in detail with examples.	L2	2	16
	Or			
b	Compare delegation of authority and decentralization of authority and highlight the basic principles and prerequisites of effective delegation of authority in business enterprises.	L2	2	16

13.	a	Apply the contributions of trait theories of personality to the study of organizational behavior and highlight trait theory for a relevant organization.	L3	3	16
Or					
	b	“Non- financial incentives are as strong motivators as the financial incentives”. Critically examine this statement in the light of Maslow’s and Herzberg’s theories of motivation. Would you recommend job enrichment for workers who are dissatisfied with financial incentives? Give reason for your answer.	L3	3	16
14.	a	“Leadership is situational”. Comments on the statement by critically examine the different styles of leadership. Is there one best style of leadership in the management of organization? Give reasons.	L5	4	16
Or					
	b	‘Conflicts are inevitable in workplace’ Discuss the different stages of conflict and highlight the conflict management techniques in specific workplace.	L5	4	16
15.	a	Analyze the uniqueness of Japanese Management practices and how feasible it is to implement in Indian context.	L4	5	16
Or					
	b	Examine the merits and challenges of diversity in workforce for decision making, innovation and performance.	L4	5	16
